

MANUAL DEPOSITO, RETIRO Y ESTADO DE CUENTA



brown armadillo
INVESTMENTS

DEPOSITO EN CUENTA

De: MEX Exchange Support <support@mexexchange.com>
Fecha: 10 de julio de 2018, 6:58:48 p. m. GMT-5
Para: XXXXXXXX
Asunto: Welcome to MEX



Dear

We are pleased to inform you that your application to open a MAM Investor account has been approved.

Your Account Details: XXXXXXXXXXXX

Account number: 000000000

Password: XXXXXXXXXXXX

Phone password: XXXXXXXXXXXX

Additional account request: click [here](#)

To download the MT4 Platform please choose either [Windows](#) or [MAC](#).

In order to start trading please click [here](#) to find the funding options available to you as a private client of MEX Exchange.

We wish you the best in trading in the Financial Markets. If you have any questions please feel free to contact us.

Best Regards,
MEX Exchange

Ingresar en el siguiente apartado, para verificar las diferentes modalidades para realizar el depósito

Toll Free: 1800 809 992 | Telephone: 02 9195 4900
support@mexexchange.com

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Dentro del correo "Welcome to MEX" aparece un apartado en el cual deberá ingresar:

"In order to start trading please click [HERE](#) to find the funding options available to you as a private client of MEX Exchange."

Posterior al ingreso se redirecciona a la página de MEX en donde se indican las diferentes maneras de realizar su depósito, de las cuales nosotros destacamos dos, sin menospreciar las que se sugieren:

■ Credit and Debit Card:

El tiempo de depósito es instantáneo en la mayoría de los casos, depende mucho de su banco.

■ Wire Transfer / Bank Transfer:

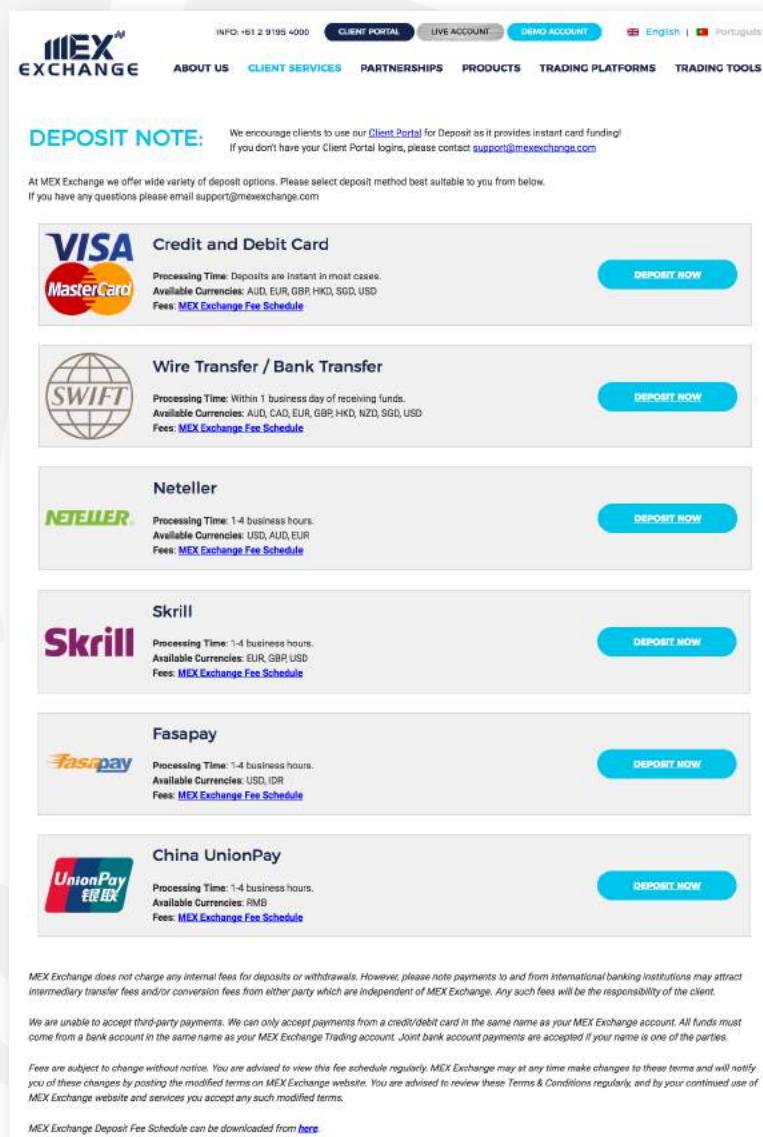
Deberá presentarse en su banco para realizar la transferencia electrónica al extranjero, los datos se encuentran dentro de este apartado.

■ Neteller

■ Skrill

■ Fasapay

■ China UnionPay



The screenshot shows the MEX Exchange website's deposit page. At the top, there are navigation links for 'CLIENT PORTAL', 'LIVE ACCOUNT', and 'DEMO ACCOUNT', along with language options for English and Portuguese. The main heading is 'DEPOSIT NOTE', followed by a note encouraging the use of the Client Portal and providing contact information for support. Below this, there are six deposit methods listed, each with a logo, a 'DEPOSIT NOW' button, and details on processing time, available currencies, and fees:

- VISA Credit and Debit Card:** Processing Time: Deposits are instant in most cases. Available Currencies: AUD, EUR, GBP, HKD, SGD, USD. Fees: MEX Exchange Fee Schedule.
- Wire Transfer / Bank Transfer:** Processing Time: Within 1 business day of receiving funds. Available Currencies: AUD, CAD, EUR, GBP, HKD, NZD, SGD, USD. Fees: MEX Exchange Fee Schedule.
- Neteller:** Processing Time: 1-4 business hours. Available Currencies: USD, AUD, EUR. Fees: MEX Exchange Fee Schedule.
- Skrill:** Processing Time: 1-4 business hours. Available Currencies: EUR, GBP, USD. Fees: MEX Exchange Fee Schedule.
- Fasapay:** Processing Time: 1-4 business hours. Available Currencies: USD, IDR. Fees: MEX Exchange Fee Schedule.
- China UnionPay:** Processing Time: 1-4 business hours. Available Currencies: RMB. Fees: MEX Exchange Fee Schedule.

At the bottom of the page, there are three paragraphs of fine print regarding internal fees, international banking charges, and the requirement for payments to be made from a bank account in the same name as the MEX Exchange account.

Brown Armadillo no se hace responsable de cualquier problema que se pueda tener con el envío del recurso, ya que únicamente fungimos como intermediario que realiza operaciones dentro de su cuenta para acrecentar sus beneficios.

RETIROS EN CUENTA

Usted puede realizar retiros de su cuenta **en el momento que lo desee**, considerando que para retiros superiores al 30% de su capital, recomendamos dar aviso a Brown Armadillo, a través del correo de atención client.services@brownarmadillo.com derivado a que será necesario el cierre de operaciones en su cuenta, el tiempo máximo de cierre de operaciones es de 7 días hábiles pudiendo ser menor al mencionado.

Para solicitar un retiro, deberá ingresar en la página de su broker Mex Exchange: <https://www.mexexchange.com/>

Al final de la página ingresar en el apartado de "withdrawals"

Our Liquidity Providers



INGRESAR EN APARTADO

About MEX

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Client Services

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- › Withdrawals
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Partnerships

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- › Affiliate Programme
- › Money Managers

Products

- › Account Types
- › Trading Instruments
- › ForexVPS

Trading Platform

- › MT4 Terminal
- › MT4 Mobile
- › Metatrader 4 Mac
- › MAM
- › FIX API
- › Mex NexGen MT4

Trading Tools

- › Education with LepusProprietaryTrading
- › Autochartist
- › Market Analysis
- › MEX Blog
- › Economic Calendar
- › Signal Providers
- › MetaTrader4 User Guide
- › MT4 Video Tutorials

Dentro del, apartado será necesario llenar los datos de:

- 🌿 Your name: Nombre del titular de la cuenta
- 🌿 Email Address: Correo electrónico registrado en la cuenta
- 🌿 Phone Number: Número de teléfono registrado en la cuenta
- 🌿 Trading Account Number: Número de cuenta de MexExchange (este número de cuenta podrá obtenerlo de su Daily Statment o Monthly Statment, en el apartado AC)
- 🌿 Withdrawal Type: Tipo de retiro a realizar, seleccionar el de su preferencia
- 🌿 Withdraw full balance: Seleccionar para retirar el total de su cuenta
- 🌿 Amount specified: Seleccionar en caso de retiro de parcialidad de su cuenta, para este caso se habilitará "Withdrawal Amount" en donde deberá ingresar el monto a retirar.



WITHDRAWAL NOTE:

We encourage clients to use our [Client Portal](#) for Withdrawals as it provides confirmation of withdrawal! If you don't have your Client Portal logins, please contact support@mexexchange.com

How to withdraw funds from your MEX Exchange account

Withdrawals are processed easily at MEX Exchange by completing the online form below. Please be mindful that funds can only be withdrawn to an account/credit card in the same name as your MEX trading account. We will not action third party transfers.

Your Name *
J FRANCISCO GUDIÑO MENDOZA

Email Address *
miguel.a.hernandezh@gmail.com

Phone Number *

Trading Account Number *
86000588

Withdrawal Type *
 Withdraw full balance
 Amount specified

Withdrawal Amount *
Eg. 100.50

[Leave a message](#)

Llenados los datos completos deberá avanzar a la pantalla siguiente para lo cual recibirá la información de que su retiro se encuentra en proceso de verificación, lo que indica que en las siguientes horas (puede variar de acuerdo el horario de retiro) deberá estar recibiendo correo electrónico para verificar la confirmación de su retiro adicional a solicitar los datos de la cuenta y/o tarjeta de retiro (está deberá ser a nombre del titular de la cuenta de trading y el cliente responderá la solicitud con los datos necesarios para la confirmación del retiro.)

Nota. No serán autorizados retiros a cuentas de terceros o en su caso diferente al titular de la cuenta de operación.

El mar., 7 de ago. de 2018 a la(s) 19:50, MEX - Support (support@mexexchange.com) escribió:

xxxxxxxxxxxxxxxxxxxxxxxx

Hope this email finds you well.

We have received the withdrawal request of 534.73 USD for account xxxxxxxxxx twice

Do you want to process both withdrawals? If not, could you please confirm the withdrawal amount.

In order to process this request we also require the following bank details:

- Bank account name
- Account number / IBAN
- Bank name
- SWIFT / BIC code
- Bank Country

Datos indispensables para su retiro

If you have any questions please let me know and I will be happy to answer them.

Thank you so much.

MEX - Customer Support 2400 x 600

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Ejemplo de respuesta de retiro

----- Forwarded message -----
From: xxxxxxxxxxxxxxxx
Date: mié, 8 de ago. de 2018 a la(s) 07:50
Subject: Re: MEX Exchange Withdrawal Request
To: <support@mexexchange.com>

Hope you have a good day.

I confirm only ONE withdrawal amount of 534.73 USD for account xxxxxxxxxxxx

J. Francisco Gudifio Mendoza	
Account number	xxxxxxxxxxxx
Bank name	xxxxxxxxxxxx
SWIFT	xxxxxxxxxxxx
Bank Country	México

Thank You

Datos de su cuenta bancaria a la cual depositará el retorno de los recursos

Nota. Los retiros pueden llegar a tardar en verificación de 24 a 48 hrs. en días hábiles, adicional al retorno al país en que se desee, dependiendo cual sea su institución bancaria podrá ser de 24 a 48 hrs. en días hábiles adicionales.

ESTADO DE CUENTA MENSUAL

Es importante entender el estado de cuenta que recibirá diariamente y mensualmente en su correo electrónico con la finalidad de que pueda revisar y/o entender en qué consiste cada apartado. La diferencia entre ambos es la siguiente:

Estados de movimientos provisionales: estado informativo recibido diariamente de las operaciones que se realizan en el día, ya sea en apertura o cierre de operaciones anteriores

En caso de NO recibir correo electrónico, indica que no se han realizado operaciones o movimientos en su inversión.

Monthly Statment: Estado de cuenta mensual el cual le permite observar un general de los movimientos realizados en su cuenta, a través de este estado de cuenta puede observar el resultado de los movimientos y resultados obtenidos en el periodo mencionado.

Sobre el presente se realizará el cobro de comisiones mencionadas en contratos.

Closed Transactions: Operaciones cerradas												
Ticket	Open Time	Type	Size	Item	Price	S / L	T / P	Close Time	Price	Commission	R/O Swap	Trade P/L

Deposit/Withdrawal: 0.00

Open Trades: **Operaciones abiertas**

Ticket	Open Time	Type	Size	Item	Price	S / L	T / P	Price	Commission	R/O Swap	Trade P/L	
No transactions												
										0.00	0.00	0.00
										Floating P/L:		0.00

Credit Facility: 0.00

Working Orders: **Posturas Futuras**

Ticket	Open Time	Type	Size	Item	Price	S / L	T / P	Market Price
No transactions								

Closed Trade P/L:

A/C Summary:	Resumen de Cuenta	
Previous Ledger Balance:	Balance Anterior	Floating P/L: Operaciones abiertas
Closed Trade P/L:	Pérdida o ganancia de operaciones cerradas	Total Credit Facility: Crédito
Deposit/Withdrawal:	Depósito / Retiro	Equity: Balance – operaciones abiertas
Balance:	Balance	Margin Requirement: Margen Requerido
		Available Margin: Disponible

Best Regards,
Account Services Department

Please report to us within 24 hours if this statement is incorrect. Otherwise this statements will be considered to be confirmed by you.

