

MANUAL DEPOSITO, RETIRO Y ESTADO DE CUENTA



brown armadillo
INVESTMENTS

DEPOSITO EN CUENTA

De: MEX Exchange Support <support@mexexchange.com>
Fecha: 10 de julio de 2018, 6:58:48 p. m. GMT-5
Para: XXXXXXXX
Asunto: Welcome to MEX



Dear

We are pleased to inform you that your application to open a MAM Investor account has been approved.

Your Account Details: XXXXXXXXXXXX

Account number: 000000000

Password: XXXXXXXXXXXX

Phone password: XXXXXXXXXXXX

Additional account request: click [here](#)

To download the MT4 Platform please choose either [Windows](#) or [MAC](#).

In order to start trading please click [here](#) to find the funding options available to you as a private client of MEX Exchange.

We wish you the best in trading in the Financial Markets. If you have any questions please feel free to contact us.

Best Regards,
MEX Exchange

Ingresar en el siguiente apartado, para verificar las diferentes modalidades para realizar el depósito

Toll Free: 1800 809 992 | Telephone: 02 9195 4900
support@mexexchange.com

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Dentro del correo "Welcome to MEX" aparece un apartado en el cual deberá ingresar:

"In order to start trading please click [HERE](#) to find the funding options available to you as a private client of MEX Exchange."

Posterior al ingreso se redirecciona a la página de MEX en donde se indican las diferentes maneras de realizar su depósito, de las cuales nosotros destacamos dos, sin menospreciar las que se sugieren:

■ Credit and Debit Card:

El tiempo de depósito es instantáneo en la mayoría de los casos, depende mucho de su banco.

■ Wire Transfer / Bank Transfer:

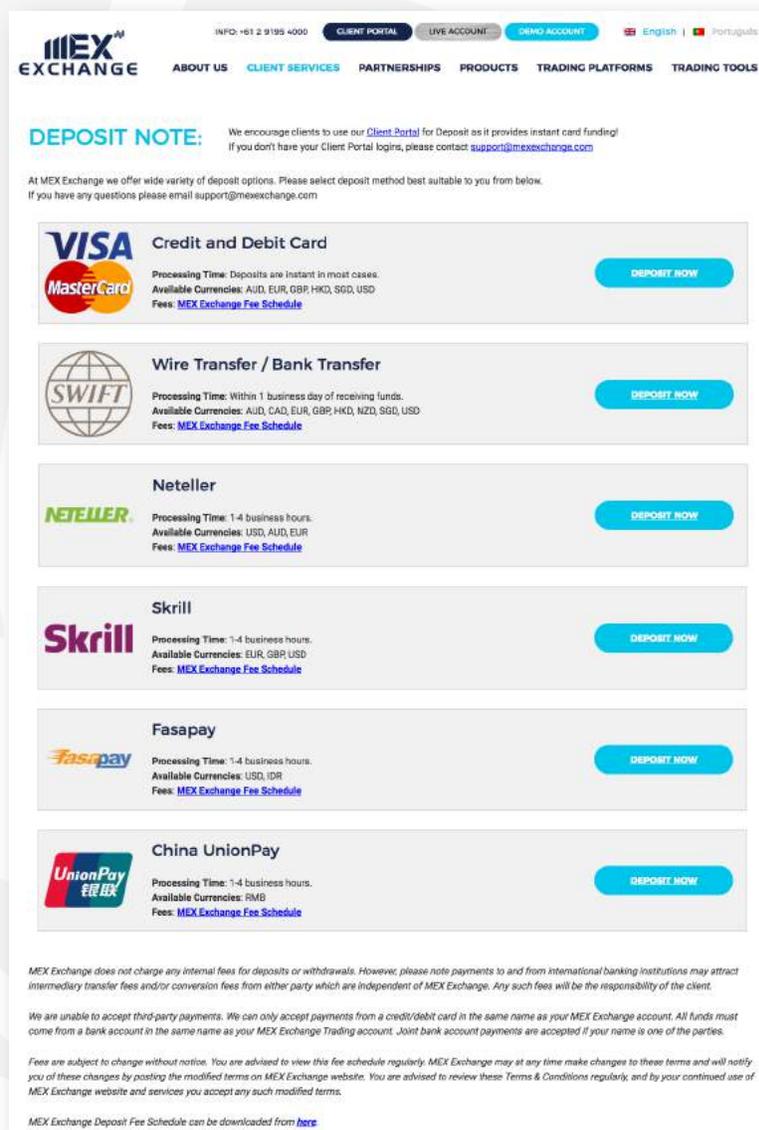
Deberá presentarse en su banco para realizar la transferencia electrónica al extranjero, los datos se encuentran dentro de este apartado.

■ Neteller

■ Skrill

■ Fasapay

■ China UnionPay



The screenshot displays the MEX Exchange website's deposit page. At the top, there are navigation links for 'CLIENT PORTAL', 'LIVE ACCOUNT', and 'DEMO ACCOUNT', along with language options for English and Portuguese. The main heading is 'DEPOSIT NOTE', followed by a note encouraging the use of the Client Portal and providing contact information for support. Below this, a list of deposit methods is presented, each with a logo, a 'DEPOSIT NOW' button, and details on processing time, available currencies, and fees. The methods include: VISA Credit and Debit Card, MasterCard, Wire Transfer / Bank Transfer (SWIFT), Neteller, Skrill, Fasapay, and China UnionPay. At the bottom of the page, there are several paragraphs of fine print regarding internal fees, international banking charges, and the requirement for payments to be made from a bank account in the same name as the MEX Exchange account.

MEX EXCHANGE INFO: +51 2 9195 4000 CLIENT PORTAL LIVE ACCOUNT DEMO ACCOUNT English Portuguese

ABOUT US CLIENT SERVICES PARTNERSHIPS PRODUCTS TRADING PLATFORMS TRADING TOOLS

DEPOSIT NOTE: We encourage clients to use our [Client Portal](#) for Deposit as it provides instant card funding! If you don't have your Client Portal logins, please contact support@mexexchange.com

At MEX Exchange we offer wide variety of deposit options. Please select deposit method best suitable to you from below. If you have any questions please email support@mexexchange.com

- VISA Credit and Debit Card**
Processing Time: Deposits are instant in most cases.
Available Currencies: AUD, EUR, GBP, HKD, SGD, USD
Fees: [MEX Exchange Fee Schedule](#)
- Wire Transfer / Bank Transfer**
Processing Time: Within 1 business day of receiving funds.
Available Currencies: AUD, CAD, EUR, GBP, HKD, NZD, SGD, USD
Fees: [MEX Exchange Fee Schedule](#)
- Neteller**
Processing Time: 1-4 business hours.
Available Currencies: USD, AUD, EUR
Fees: [MEX Exchange Fee Schedule](#)
- Skrill**
Processing Time: 1-4 business hours.
Available Currencies: EUR, GBP, USD
Fees: [MEX Exchange Fee Schedule](#)
- Fasapay**
Processing Time: 1-4 business hours.
Available Currencies: USD, IDR
Fees: [MEX Exchange Fee Schedule](#)
- China UnionPay**
Processing Time: 1-4 business hours.
Available Currencies: RMB
Fees: [MEX Exchange Fee Schedule](#)

MEX Exchange does not charge any internal fees for deposits or withdrawals. However, please note payments to and from international banking institutions may attract intermediary transfer fees and/or conversion fees from either party which are independent of MEX Exchange. Any such fees will be the responsibility of the client.

We are unable to accept third-party payments. We can only accept payments from a credit/debit card in the same name as your MEX Exchange account. All funds must come from a bank account in the same name as your MEX Exchange Trading account. Joint bank account payments are accepted if your name is one of the parties.

Fees are subject to change without notice. You are advised to view this fee schedule regularly. MEX Exchange may at any time make changes to these terms and will notify you of these changes by posting the modified terms on MEX Exchange website. You are advised to review these Terms & Conditions regularly, and by your continued use of MEX Exchange website and services you accept any such modified terms.

MEX Exchange Deposit Fee Schedule can be downloaded from [here](#)

Brown Armadillo no se hace responsable de cualquier problema que se pueda tener con el envío del recurso, ya que únicamente fungimos como intermediario que realiza operaciones dentro de su cuenta para acrecentar sus beneficios.

RETIROS EN CUENTA

Usted puede realizar retiros de su cuenta **en el momento que lo desee**, considerando que para retiros superiores al 30% de su capital, recomendamos dar aviso a Brown Armadillo, a través del correo de atención client.services@brownarmadillo.com derivado a que será necesario el cierre de operaciones en su cuenta, el tiempo máximo de cierre de operaciones es de 7 días hábiles pudiendo ser menor al mencionado.

Para solicitar un retiro, deberá ingresar en la página de su broker Mex Exchange: <https://www.mexexchange.com/>

Al final de la página ingresar en el apartado de "withdrawals"

Our Liquidity Providers



INGRESAR EN APARTADO

About MEX

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Trading Tools

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Dentro del, apartado será necesario llenar los datos de:

- 🌿 Your name: Nombre del titular de la cuenta
- 🌿 Email Address: Correo electrónico registrado en la cuenta
- 🌿 Phone Number: Número de teléfono registrado en la cuenta
- 🌿 Trading Account Number: Número de cuenta de MexExchange (este número de cuenta podrá obtenerlo de su Daily Statment o Monthly Statment, en el apartado AC)
- 🌿 Withdrawal Type: Tipo de retiro a realizar, seleccionar el de su preferencia
- 🌿 Withdraw full balance: Seleccionar para retirar el total de su cuenta
- 🌿 Amount specified: Seleccionar en caso de retiro de parcialidad de su cuenta, para este caso se habilitará "Withdrawal Amount" en donde deberá ingresar el monto a retirar.



WITHDRAWAL NOTE:

We encourage clients to use our [Client Portal](#) for Withdrawals as it provides confirmation of withdrawal! If you don't have your Client Portal logins, please contact support@mexexchange.com

How to withdraw funds from your MEX Exchange account

Withdrawals are processed easily at MEX Exchange by completing the online form below. Please be mindful that funds can only be withdrawn to an account/credit card in the same name as your MEX trading account. We will not action third party transfers.

Your Name *
J FRANCISCO GUDIÑO MENDOZA

Email Address *
miguel.a.hernandezh@gmail.com

Phone Number *
[Empty field]

Trading Account Number *
86000588

Withdrawal Type *
 Withdraw full balance
 Amount specified

Withdrawal Amount *
Eg. 100.50

[Leave a message](#)

Llenados los datos completos deberá avanzar a la pantalla siguiente para lo cual recibirá la información de que su retiro se encuentra en proceso de verificación, lo que indica que en las siguientes horas (puede variar de acuerdo el horario de retiro) deberá estar recibiendo correo electrónico para verificar la confirmación de su retiro adicional a solicitar los datos de la cuenta y/o tarjeta de retiro (está deberá ser a nombre del titular de la cuenta de trading y el cliente responderá la solicitud con los datos necesarios para la confirmación del retiro.)

Nota. No serán autorizados retiros a cuentas de terceros o en su caso diferente al titular de la cuenta de operación.

El mar., 7 de ago. de 2018 a la(s) 19:50, MEX - Support (support@mexexchange.com) escribió:

xxxxxxxxxxxxxxxxxxxxxxxx

Hope this email finds you well.

We have received the withdrawal request of 534.73 USD for account xxxxxxxxxxtwice

Do you want to process both withdrawals? If not, could you please confirm the withdrawal amount.

In order to process this request we also require the following bank details:

- Bank account name
- Account number/BAN
- Bank name
- SWIFT/BIC code
- Bank Country

Datos indispensables para su retiro

If you have any questions please let me know and I will be happy to answer them.

Thank you so much.

MEX - Customer Support 2400 x 600

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Ejemplo de respuesta de retiro

----- Forwarded message -----
From: xxxxxxxxxxxxxxxx
Date: mié, 8 de ago. de 2018 a la(s) 07:50
Subject: Re: MEX Exchange Withdrawal Request
To: <support@mexexchange.com>

Hope you have a good day.

I confirm only ONE withdrawal amount of 534.73 USD for account xxxxxxxxxxxx

| J. Francisco Gudifio Mendoza | |
|------------------------------|--------------|
| Account number | xxxxxxxxxxxx |
| Bank name | xxxxxxxxxxxx |
| SWIFT | xxxxxxxxxxxx |
| Bank Country | México |

Thank You

Datos de su cuenta bancaria a la cual depositará el retorno de los recursos

Nota. Los retiros pueden llegar a tardar en verificación de 24 a 48 hrs. en días hábiles, adicional al retorno al país en que se desee, dependiendo cual sea su institución bancaria podrá ser de 24 a 48 hrs. en días hábiles adicionales.

ESTADO DE CUENTA MENSUAL

Es importante entender el estado de cuenta que recibirá diariamente y mensualmente en su correo electrónico con la finalidad de que pueda revisar y/o entender en qué consiste cada apartado. La diferencia entre ambos es la siguiente:

Estados de movimientos provisionales: estado informativo recibido diariamente de las operaciones que se realizan en el día, ya sea en apertura o cierre de operaciones anteriores

En caso de NO recibir correo electrónico, indica que no se han realizado operaciones o movimientos en su inversión.

Monthly Statment: Estado de cuenta mensual el cual le permite observar un general de los movimientos realizados en su cuenta, a través de este estado de cuenta puede observar el resultado de los movimientos y resultados obtenidos en el periodo mencionado.

Sobre el presente se realizará el cobro de comisiones mencionadas en contratos.

| Closed Transactions: Operaciones cerradas | | | | | | | | | | | | |
|--|-----------|------|------|------|-------|-------|-------|------------|-------|------------|----------|-----------|
| Ticket | Open Time | Type | Size | Item | Price | S / L | T / P | Close Time | Price | Commission | R/O Swap | Trade P/L |
| | | | | | | | | | | | | |

Deposit/Withdrawal: 0.00

Open Trades: **Operaciones abiertas**

| Ticket | Open Time | Type | Size | Item | Price | S / L | T / P | Price | Commission | R/O Swap | Trade P/L | |
|-----------------|-----------|------|------|------|-------|-------|-------|-------|------------|----------------------|-----------|-------------|
| No transactions | | | | | | | | | | | | |
| | | | | | | | | | | 0.00 | 0.00 | 0.00 |
| | | | | | | | | | | Floating P/L: | | 0.00 |

Credit Facility: 0.00

Working Orders: **Posturas Futuras**

| Ticket | Open Time | Type | Size | Item | Price | S / L | T / P | Market Price |
|-----------------|-----------|------|------|------|-------|-------|-------|--------------|
| No transactions | | | | | | | | |

Closed Trade P/L:

| | | | |
|--|---|--|---|
| <p>A/C Summary:</p> <p>Previous Ledger Balance:</p> <p>Closed Trade P/L:</p> <p>Deposit/Withdrawal:</p> <p>Balance:</p> | <p>Resumen de Cuenta</p> <p>Balance Anterior</p> <p>Pérdida o ganancia de operaciones cerradas</p> <p>Depósito / Retiro</p> <p>Balance</p> | <p>Floating P/L:</p> <p>Total Credit Facility:</p> <p>Equity:</p> <p>Margin Requirements:</p> <p>Available Margin:</p> | <p>Operaciones abiertas</p> <p>Crédito</p> <p>Balance – operaciones abiertas</p> <p>Margen Requerido</p> <p>Disponible</p> |
|--|---|--|---|

Best Regards,
Account Services Department

Please report to us within 24 hours if this statement is incorrect. Otherwise this statements will be considered to be confirmed by you.

